L Number	Hits	Search Text	DB	Time stamp
-	22828	dwell adj time	USPAT;	2004/04/04 08:55
[			US-PGPUB;	
			EPO;	
1			DERWENT	
<b> </b> -	7313	(dwell adj time) same ATM or kiosk	USPAT;	2004/04/04 10:51
			US-PGPUB;	
			EPO;	
			DERWENT	
-	68	( (dwell adj time) same ATM or kiosk) same (number near5	USPAT;	2004/04/04 09:22
	L	(people or persons or individuals))	US-PGPUB;	
			EPO;	
			DERWENT	
-	61	(( (dwell adj time) same ATM or kiosk) same (number near5	USPAT;	2004/04/04 09:20
		(people or persons or individuals))) and(@pd<20011230 or	US-PGPUB;	
		@ad<20011230 or @rlad<20011230 or @PRAD<20011230)	EPO;	
			DERWENT	
-	620	( (dwell adj time) same ATM or kiosk) and ((queue or line or	USPAT;	2004/04/04 10:56
		wait\$) near5 (analy\$ or determin\$ or detect\$))	US-PGPUB;	
			EPO;	
			DERWENT	
-	549	(( (dwell adj time) same ATM or kiosk) and ((queue or line or	USPAT;	2004/04/04 10:56
		wait\$) near5 (analy\$ or determin\$ or detect\$)))	US-PGPUB;	
		and(@pd<20011230 or @ad<20011230 or @rlad<20011230 or	EPO;	
		@PRAD<20011230)	DERWENT	
-	202	((( (dwell adj time) same ATM or kiosk) and ((queue or line or	USPAT;	2004/04/04 09:23
	,	wait\$) near5 (analy\$ or determin\$ or detect\$)))	US-PGPUB;	
		and(@pd<20011230 or @ad<20011230 or @rlad<20011230 or	EPO;	
		@PRAD<20011230)) and ((number near5 (people or persons or	DERWENT	
		individuals)) or (length near4 (line or queue\$)))		
-	4504	( (dwell adj time) same ATM or kiosk) and ((custom\$ or modif\$ or	USPAT;	2004/04/04 10:55
		tailor or adapt\$ or program\$) with (message or display or	US-PGPUB;	
		communication or feature or function or presentation or	EPO;	
		demonstration or ad or advertisement))	DERWENT	
-	535	(( (dwell adj time) same ATM or kiosk) and ((custom\$ or modif\$	USPAT;	2004/04/04 10:56
		or tailor or adapt\$ or program\$) with (message or display or	US-PGPUB;	
		communication or feature or function or presentation or	EPO;	
		demonstration or ad or advertisement))) and ((queue or line or	DERWENT	
		wait\$) near5 (analy\$ or determin\$ or detect\$))		
-	<del>473</del> .	((( (dwell adj time) same ATM or kiosk) and ((custom\$ or modif\$	USPAT;	2004/04/04 10:56
		or tailor or adapt\$ or program\$) with (message or display or	US-PGPUB;	
		communication or feature or function or presentation or	EPO;	
		demonstration or ad or advertisement))) and ((queue or line or	DERWENT	
		wait\$) near5 (analy\$ or determin\$ or detect\$)))		
	;	and(@pd<20011230 or @ad<20011230 or @rlad<20011230 or		
L		@PRAD<20011230)		

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DOCUMENT-IDENTIFIER:

US 20030036936 A1

TITLE:

Computer method and apparatus to

estimate customer

arrival times using transactional data

----- KWIC -----

Application Filing Date - APD (1): 20010817

Summary of Invention Paragraph - BSTX (3):

[0002] The present invention generally relates to a method of estimating

customer arrival times at a terminal (e.g., a cash register) using

transactional data from the terminal. The present invention may be implemented

to estimate queue length at checkout lanes in a retail establishment, in a

bank, at customer service desks, at self-service kiosks, at banks, or any other

location where a queue (line) of people or other objects may form.

Summary of Invention Paragraph - BSTX (7):

[0006] The general problem of estimating customer arrival times from

transaction data has not been considered by others. For our discussion, we

define customer as a person, group of people, object, or group of objects that

eventually results in one transaction. The general problem of estimating the

queue length at a terminal has been considered by a number of people. There

are two main methods conventionally recognized: video methods and one software

method. Video methods include those patented by Huang and Florencio of NCR

Corporation in U.S. Pat. Nos. 5,953,055 and 6,195,121, both entitled "System"

04/04/2004, EAST Version: 1.4.1

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			US-PGPUB;	
			EPO;	
			DERWENT	
3	68	( (dwell adj time) same ATM or kiosk) same (number near5	USPAT;	2004/04/04 09:22
		(people or persons or individuals))	US-PGPUB;	
			EPO;	
			DERWENT	
4	61	(( (dwell adj time) same ATM or kiosk) same (number near5	USPAT;	2004/04/04 09:20
		(people or persons or individuals))) and(@pd<20011230 or	US-PGPUB;	
		@ad<20011230 or @rlad<20011230 or @PRAD<20011230)	EPO;	
			DERWENT	2004/04/04 40 56
5	620	( (dwell adj time) same ATM or kiosk) and ((queue or line or	USPAT;	2004/04/04 10:56
		wait\$) near5 (analy\$ or determin\$ or detect\$))	US-PGPUB;	
			EPO;	
_	<b>540</b>	ATM subtrally and Manager and San and	DERWENT	2004/04/04 10:56
6	549	(( (dwell adj time) same ATM or kiosk) and ((queue or line or	USPAT;	2004/04/04 10:56
		wait\$) near5 (analy\$ or determin\$ or detect\$)))	US-PGPUB;	
		and(@pd<20011230 or @ad<20011230 or @rlad<20011230 or	EPO; DERWENT	
_	202	@PRAD<20011230)		2004/04/04 09:23
7	202	((( (dwell adj time) same ATM or kiosk) and ((queue or line or	USPAT; US-PGPUB;	2004/04/04 09:23
		wait\$) near5 (analy\$ or determin\$ or detect\$))) and(@pd<20011230 or @ad<20011230 or @rlad<20011230 or	EPO;	
		@PRAD<20011230 )) and ((number near5 (people or persons or	DERWENT	
		individuals)) or (length near4 (line or queue\$)))	DERVENT	
。	4504	((dwell adj time) same ATM or kiosk) and ((custom\$ or modif\$ or	USPAT;	2004/04/04 10:55
8	4504	tailor or adapt\$ or program\$) with (message or display or	US-PGPUB;	200 1/0 1/0 1 10:55
ĺ		communication or feature or function or presentation or	EPO;	
		demonstration or ad or advertisement))	DERWENT	
9	535		USPAT;	2004/04/04 10:56
	333	or tailor or adapt\$ or program\$) with (message or display or	US-PGPUB;	200.70.70.20.00
1		communication or feature or function or presentation or	EPO;	
		demonstration or ad or advertisement))) and ((queue or line or	DERWENT	
		wait\$) near5 (analy\$ or determin\$ or detect\$))		
10	473	((( (dwell adj time) same ATM or kiosk) and ((custom\$ or modif\$	USPAT;	2004/04/04 10:56
	175	or tailor or adapt\$ or program\$) with (message or display or	US-PGPUB;	=====================================
		communication or feature or function or presentation or	EPO;	
		demonstration or ad or advertisement))) and ((queue or line or	DERWENT	
		wait\$) near5 (analy\$ or determin\$ or detect\$)))		
		and(@pd<20011230 or @ad<20011230 or @rlad<20011230 or		
		@PRAD<20011230)		